



## **Department of Veterans Affairs**

### **Biography**

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#### **John Heil**

#### **Loan Guaranty Officer Houston Regional Office**

John Heil is Loan Guaranty Officer, for the Houston Regional Office, assigned in March 2009. He is responsible for management of the VA Home Loan Program that includes oversight of lenders, servicers, fee appraisers, and other stakeholders to ensure their compliance with federal regulations, laws and VA guidelines. In addition, he is responsible for the training, development, and service and support of 101 employees serving the 2.7 million Veteran populations of Texas, Oklahoma, Louisiana, and Arkansas.

John joined the Department of Veterans Affairs (VA) after returning from the Gulf War in 1991. Subsequently, he worked as an Adjudicator from 1991-1993, then in various positions throughout Loan Guaranty from 1993-2006. In 2006, John served as the Assistant Loan Guaranty Officer for the Roanoke Regional Office serving the two-million Veterans in Virginia, West Virginia, Kentucky, Maryland and Washington DC.

He served in the Air National Guard, Army National Guard and Army Reserves from 1986 to 2009. During that time, he was called to Active Duty and served three wartime tours in the Middle East. During his last tour, he was the public affairs officer for Task Force 3rd Medical Command in charge of theatre medical operations in Iraq and Kuwait, which consisted of over 30 medical units, six combat support hospitals and more than 3,200 Soldiers and Airmen.

John traveled frequently across Iraq during his deployment ensuring that task force units were well covered by the media. He ensured the media covered the exceptional work military medical professionals were doing to save lives. He was awarded the Joint Service Commendation Medal and Bronze Star Medal for exceptional meritorious service performed in a combat theatre.

He returned from his last wartime tour in August 2007. and remained on active duty until May 2008 to write his command's deployment history for Army historical records and also to provide public affairs support. John began his career as enlisted and retired as a Major from the Army Reserve in August 2009.

John is a graduate of San Diego Mesa College, and the University of Georgia - majoring in organizational leadership and history. He is married to Barbara and they have a son, Christopher Ryan, a daughter-in-law Lisa and two wonderful grandchildren Christian and Ethan.